



# FAQ ON 1 JULY DEMERGE

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## DOES THIS CHANGE MY ORGANIC CERTIFICATION?

The company you know as Australian Certified Organic Pty Ltd will change its name to ACO Certification Ltd however your certification services **will not** change, all prior services and market access will continue to be available to you.

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## WHEN WAS THIS DECIDED?

The decision to demerge was made by AOL members at the November 2017 Annual General Meeting (AGM).

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## HOW WILL THIS AFFECT MY BUSINESS?

Your certification to the ACOS, and current certificates, will not change. ACO will continue to offer all of its current services, and your audit process will remain the same. As advised, some logos will change, and each client will be required to update their labelling before 30 June 2020. We understand that making changes to logos and labelling can be an added cost for our clients, and advise that all current labels will have a run out phase of 24 months.

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## WILL I STILL BE ABLE TO SPEAK TO THE SAME CERTIFICATION PEOPLE?

The contact details you currently have for ACO will not change. All contact details such as phone numbers, website and email addresses will all remain the same.

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## CAN I GET A COPY OF THE NEW LOGOS?

The new logos and the 'Logo Style and Labelling Guide' is now available. You can request a copy of the relevant logo for your product by calling the office on 07 3350 5706. All current labels will have a run out phase of 24 months to assist with current stocks.